

SFBRN Updates

Monthly Updates

April 6, 2026

Dear Colleagues,

Spring has a way of arriving at full speed on a university campus. Between end-of-semester pushes, spring breaks, and the general hum of everything happening at once, we appreciate you taking a few minutes to read this update.

We have been hearing from many of you this month, and those conversations are shaping this work in meaningful ways. Please continue to share your questions and feedback.

Current Highlights

Phase 2 Scope: Human Resources and Payroll Services, and Accounting and Financial Reporting

Phase 2 planning continues to take shape, with Human Resources and Payroll Services planning well underway. In addition, Accounting and Financial Reporting has been confirmed for Phase 2 implementation, supporting a more consistent and coordinated approach to service delivery across the Network.

Over the past month, Phase 2 teams have been developing high-level organizational structures, aligning core processes, and coordinating with campus and Chancellor's Office partners. This foundational work may not always be visible, but it is essential to delivering more consistent service across all three universities.

We will continue sharing updates as Phase 2 planning progresses in the coming months.

Cross-Campus Access Milestone

This month, Network staff gained cross-campus system access across all three universities. It is a practical step, but a meaningful one. Teams can now coordinate more fluidly in their day-to-day work, which is essential to the shared service model.

It also lays the groundwork for continued improvements in how systems and services are experienced across campuses. This milestone reflects coordinated effort across multiple teams, and we want to recognize the work that made this possible.

Listening and Learning

Technology Acquisition & Procurement Alignment

Through ongoing conversations with campus partners, a consistent theme has emerged: the technology acquisition process is more fragmented than it needs to be.

In response, the Network is exploring a more unified approach that would:

- Streamline security and accessibility reviews
- Establish a single point of entry for requests
- Enable reuse of reviews across campuses
- Standardize tools and maintain a shared list of pre-approved technologies

The goal is to reduce duplication, improve transparency, and create a more consistent experience for faculty and staff. We appreciate the campus input that is helping shape this effort and will share more as this work progresses.

ITS Project Request Process

To support better visibility and coordination of technology work, the ITS Project Management Office has launched a single, consolidated IT project request process for all three universities.

All new IT-related project requests should now be submitted through the [ITS Projects site](#).

Using a unified intake process ensures requests are consistently documented, reviewed, and prioritized, strengthening coordination and resource planning across the Network.

Pulse Survey

If you have not completed the [Pulse Survey](#) recently, we encourage you to participate. These brief check-ins provide valuable insight into how the Network is experienced across our campuses and help identify where additional clarity or support may be needed.

We are actively reviewing this feedback and will share themes and resulting actions in future updates.

Looking Ahead

We are continuing to look for ways to better understand how our community finds and accesses support across the Network. This month's Quick Poll is focused on that experience.

Quick Poll

When you need Network support or services, where do you typically go first?

- Network Support Center (NSC) webpage
- My campus department
- SFBRN website
- A colleague or supervisor
- I'm not sure

What would make it easier to find the right place to go?

[Click here to take the poll](#) - it takes less than 10 seconds

Your feedback will help us better understand how the community navigates services today and where we can improve clarity, access, and overall experience.

In the coming months, our focus will remain on Phase 2 planning, advancing strategic roadmaps across functions, and strengthening the systems and processes that support cross-campus collaboration.

Thank you for being part of this work.

In partnership,

Jeff Wilson

Chief Executive and Financial Officer, San Francisco Bay Region Network

Vice President, Administration and Finance and CFO

San Francisco State University | Sonoma State University

Karen R. Moranski

Vice President of Regional Network Transformation

San Francisco Bay Region Network

Monthly Update Archive

Monthly Update - March 2026.pdf	141.96 KB
Monthly Update - February 2026.pdf	142.01 KB
Monthly Update - January 2026.pdf	111.53 KB
Monthly Update - December 2025.pdf	272.43 KB
Monthly Update - November 2025.pdf	99.27 KB
Monthly Update October 2025.pdf	260.73 KB
Monthly Update September 2025.pdf	298.63 KB

Milestone Updates

January 2026	—
On January 30, 2026, the San Francisco Bay Region Network officially went live with Phase 1 operations. Information Technology and Procurement & Accounts Payable services began operating within a shared regional framework, supported by newly established Network teams. This milestone marked the culmination of months of cross-campus planning, collaboration, and system-readiness work and represented a significant transition from design to sustained operations. With Phase 1 live, the Network entered its next chapter focused on service stabilization, continuous improvement, and building a strong foundation for future phases.	
December 2025	+
October 2025	+
September 2025	+
July 2025	+
June 2025	+
May 2025	+
March 2025	+

Communications Archive

The San Francisco Bay Region Network is Now Live	—
Dear Colleagues, The San Francisco Bay Region Network is now live. As of today, Phase 1 services, Information Technology and Procurement and Accounts Payable, are operating through the Network. This marks an important step forward in how shared services are delivered across Cal State East Bay, San Francisco State University, and Sonoma State University. Need support? The Network Support Center (NSC) is your starting point for Network-related questions, issues, or requests. Using the NSC helps ensure your request is routed to the appropriate team and tracked for timely follow-up. We invite you to explore the Network's updated website , which houses the Network Support Center along with additional resources and information, including a one-page reference guide . As teams continue to align across campuses, some services, processes, and response paths may look different. Thank you for your patience as we stabilize and refine operations. As a reminder, we will be hosting another Network Information Session next week: Tuesday, February 3 1:15 PM to 2:00 PM Register here . We look forward to serving you as an operational Network and welcome your feedback. Please consider completing our Pulse Survey to share your experience and insights. In partnership, Jeff Wilson and Karen Moranski San Francisco Bay Region Network	
SFBRN Go-Live Countdown: 4 Days to Go — What to Expect This Week	+
SFBRN Go-Live Countdown: 10 Days to Go — What to Expect This Week	+
SFBRN Go-Live Countdown: 16 Days to Go — What to Expect This Week	+
SFBRN Leadership Appointments – David Crozier & Lanaya Gaberel	+
Senior Director of Procurement & Accounts Payable Appointment for SF Bay Region Network – Jenifer Barnett	+
Interim Head of Network IT Appointment for the SF Bay Region Network - Nish Malik	+
Introducing the SF Bay Region Network Website – Our Next Step Forward	+

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