

SFBRN Updates

Monthly Updates

February 10, 2026

Dear Colleagues,

This month's communication is a shorter edition of our regular update, focused on a few timely highlights as the San Francisco Bay Region Network moves through its early weeks of operation. We are encouraged by how teams are coming together and how services are beginning to take shape across the three universities.

Thank you to those who were able to attend our Network Information Sessions held over the past three weeks. In total, nearly 250 employees across all three universities participated in the sessions. The questions and discussion reflected thoughtful engagement and a strong interest in how the Network will continue to support campuses as services align and evolve.

Network Mindset

As we settle into operations, we want to briefly share how we are approaching this work, and what you can expect from us. We refer to this as a **Network Mindset**.

A Network Mindset shapes how services are delivered across universities. It is grounded in collaboration, continuous learning, and a strong commitment to customer service. In practice, this means we aim to:

- Look beyond traditional ways of working to find better, more effective solutions rooted in collaboration across the three universities
- Approach questions and challenges with openness and curiosity
- Focus on service, clarity, and responsiveness
- Learn from feedback and make improvements as we go

While there is always a learning period with a new operating model, these early weeks have reinforced the value of staying flexible, service-oriented, and focused on continuous improvement. We remain committed to working closely with all campus partners at Cal State East Bay, San Francisco State, and Sonoma State to ensure services are clear, accessible, and supportive.

Current Highlights

Phase 2 Planning

As previously shared, Human Resources is on track to complete implementation of the Common Human Resources System (CHRS) in May. As a result, planning for Phase 2 of the Network has begun and will include Human Resources and Payroll services. As planning continues, we want to assure you that we will provide the same clear communication, timelines, and opportunities for engagement that supported Phase 1.

Expense Management System Updates

The Procurement and Accounts Payable teams are preparing for an upcoming **Concur platform cutover** that will affect travel and expense users at San Francisco State and Sonoma State. The transition includes a temporary blackout period and specific actions for impacted users. [Please review the full message](#) for important and time-sensitive information, particularly if you book travel, submit expenses, or approve reports.

Network Support Center

The [Network Support Center](#) (NSC) is now operating and supporting employees across the three universities. The NSC has transitioned smoothly into live operations and is serving as the primary point of contact for IT-related support.

We invite you to explore the [Network's updated website](#), which houses the Network Support Center along with additional resources and information, including a one-page [reference guide](#). If you need help but are not sure whether your issue fits one of the items in the catalog of services, please click the "Get Help" button and tell us what you need. The NSC is here for you!

Stay Connected

We continue to welcome feedback from employees and encourage you to share your experience through our [Pulse Survey](#) to help inform ongoing improvements. Whether you've submitted a ticket through the Network Support Center or simply have an idea to share, we welcome your input.

Thank you for your continued engagement as we move through these early weeks. We look forward to sharing a full Monthly Update in March, following our first complete month of operations.

In partnership,

Jeff Wilson

Chief Executive and Financial Officer, San Francisco Bay Region Network

Vice President, Administration and Finance and CFO

San Francisco State University | Sonoma State University

Karen R. Moranski

Vice President of Regional Network Transformation

San Francisco Bay Region Network

Monthly Update Archive

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Monthly Update - November 2025.pdf	99.27 KB
Monthly Update October 2025.pdf	260.73 KB
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Milestone Updates

January 2026	—
On January 30, 2026, the San Francisco Bay Region Network officially went live with Phase 1 operations. Information Technology and Procurement & Accounts Payable services began operating within a shared regional framework, supported by newly established Network teams. This milestone marked the culmination of months of cross-campus planning, collaboration, and system-readiness work and represented a significant transition from design to sustained operations. With Phase 1 live, the Network entered its next chapter focused on service stabilization, continuous improvement, and building a strong foundation for future phases.	
December 2025	+
October 2025	+
September 2025	+
July 2025	+
June 2025	+
May 2025	+
March 2025	+

Communications Archive

The San Francisco Bay Region Network is Now Live	—
Dear Colleagues, The San Francisco Bay Region Network is now live. As of today, Phase 1 services, Information Technology and Procurement and Accounts Payable, are operating through the Network. This marks an important step forward in how shared services are delivered across Cal State East Bay, San Francisco State University, and Sonoma State University. Need support? The Network Support Center (NSC) is your starting point for Network-related questions, issues, or requests. Using the NSC helps ensure your request is routed to the appropriate team and tracked for timely follow-up. We invite you to explore the Network's updated website , which houses the Network Support Center along with additional resources and information, including a one-page reference guide . As teams continue to align across campuses, some services, processes, and response paths may look different. Thank you for your patience as we stabilize and refine operations. As a reminder, we will be hosting another Network Information Session next week: Tuesday, February 3 1:15 PM to 2:00 PM Register here. We look forward to serving you as an operational Network and welcome your feedback. Please consider completing our Pulse Survey to share your experience and insights. In partnership, Jeff Wilson and Karen Moranski San Francisco Bay Region Network	
SFBRN Go-Live Countdown: 4 Days to Go – What to Expect This Week	+
SFBRN Go-Live Countdown: 10 Days to Go – What to Expect This Week	+
SFBRN Go-Live Countdown: 16 Days to Go – What to Expect This Week	+
SFBRN Leadership Appointments – David Crozier & Lanaya Gaberel	+
Senior Director of Procurement & Accounts Payable Appointment for SF Bay Region Network – Jenifer Barnett	+
Interim Head of Network IT Appointment for the SF Bay Region Network - Nish Malik	+
Introducing the SF Bay Region Network Website – Our Next Step Forward	+

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