

SFBRN Updates

Monthly Updates

June 12, 2026

Dear Colleagues,

Across higher education, this season brings significant transition. As our campuses close out the academic year and begin preparing for the next, organizational changes and leadership transitions are also unfolding across the CSU.

During periods of change, we know that clarity, communication, and continuity matter deeply to our campus communities. **We want to reaffirm that the San Francisco Bay Region Network continues to be supported at the highest levels across all three universities, with ongoing partnership and engagement from the Chancellor's Office.** Our focus remains steady: strengthening services, improving coordination, and continuing to refine the shared support model in ways that are responsive to campus needs.

We also continue to hear directly from faculty, staff, and campus partners across the three universities. Their questions, feedback, and experiences continue to inform how services are refined and how we communicate about the Network.

Current Highlights

Human Resources and Payroll Services

After several months of workshops, planning, and collaboration, we are pleased to share a high-level view of the [Network Human Resources \(HR\) organizational structure](#).

The chart highlights the leadership team that will guide HR services across the Network. In the coming months, HR leaders and managers will continue working together to define how services will be delivered across the three universities.

Leadership Searches and Transitions

We are pleased to announce the appointment of **Nikki Hill as Network Controller**. With more than 11 years of accounting and financial reporting experience within the CSU, Nikki most recently served as the Associate Director of Accounting and Financial Reporting at Sonoma State University. In this position, Nikki will lead Accounting and Financial Reporting, supporting the integration of accounting operations and financial reporting across the three universities.

Preparations for the Network Chief Executive Officer search continue, with executive search firm selection nearing completion and launch activities underway.

The Information Technology Business Operations leadership search remains underway.

Information Technology Support Changes

Beginning July 31, Information Technology support requests will be managed through a single platform across the Network.

The **Network Support Center will remain the primary point of contact for Information Technology support**. Employees who already use the Network Support Center should continue to do so. Employees who currently access support through campus-specific channels will receive additional communications, guides, and resources in the coming weeks to help navigate the updated process.

Procurement and Accounts Payable Training Resources

The SFBRN Procurement and Accounts Payable website has been updated with **2026 Zoom training links and resources for both CSUBUY and Concur**. These resources provide easier access to training and process guidance for faculty and staff across the three universities.

- CSUBUY: <https://www.sfbrn.calstate.edu/csubuy-p2q>
- Concur: <https://www.sfbrn.calstate.edu/concur>

Listening and Learning

Over the past several weeks, Network leaders have met with staff councils, faculty groups, leadership teams, and employees across the three universities to answer questions, hear concerns, and gather feedback on the Network experience.

What We Heard

Across these conversations, Pulse Survey responses, and last month's Quick Poll, several themes emerged consistently:

- A desire for more specific information about upcoming changes and implementation timelines
- Requests for practical resources such as guides, FAQs, training materials, and office hours
- Continued interest in understanding where to go for services and support
- Interest in continued dialogue with, and visibility from, Network leadership
- A desire for greater clarity and transparency about how the Network is evolving
- Continued focus on responsive service and a positive user experience

What We're Doing

In response to this feedback, the Network is:

- Expanding training resources and support materials, including updated CSUBUY and Concur training resources
- Sharing more specific implementation updates and timelines through monthly communications
- Developing additional documentation, FAQs, and service guidance to support faculty and staff
- Continuing engagement through staff councils, faculty conversations, leadership forums, workshops, and employee feedback opportunities
- Providing additional resources and communications to help employees understand where to go for services and support
- Using feedback to inform service improvements and future planning across the Network

We appreciate everyone who has taken the time to share feedback. Your comments continue to help shape our priorities, communications, and service improvements across the Network.

If you have not participated recently, we encourage you to share your thoughts through the [SFBRN Pulse Survey](#). Whether you have questions, suggestions, or feedback about your experience, your input helps us better understand campus needs and identify opportunities for improvement.

Celebrating Successes

Across our universities, teams continue finding new ways to collaborate, improve services, and support the faculty, staff, and students we serve.

Information Technology Services

- During the recent Canvas cyber incident, Information Technology Services and Academic Technology teams across the three universities worked together to support instructional continuity and respond to faculty and student needs. The coordinated response demonstrated how cross-campus collaboration can help the Network adapt quickly and support our campus communities during unexpected challenges.

Procurement and Accounts Payable

- Procurement and Accounts Payable teams expanded training resources and continue streamlining workflows to support a more consistent experience across the three universities. These improvements make it easier for employees to navigate services regardless of campus affiliation.

Network Support Center

- The Network Support Center continues expanding support capabilities while improving communication, call routing, and service coordination across the three universities. These improvements help employees find support more quickly and strengthen the Network's goal of providing a clear, consistent path to assistance across all three campuses.

Looking Ahead

As we prepare for the next academic year, our focus remains on improving services, strengthening coordination across the three universities, and supporting a smooth transition into the fall semester.

Thank you for your continued engagement and partnership throughout this academic year. We wish you a restorative and well-deserved summer.

In partnership,

Jeff Wilson

Chief Executive and Financial Officer, San Francisco Bay Region Network

Vice President, Administration and Finance and CFO

San Francisco State University | Sonoma State University

Karen R. Moranski

Vice President of Regional Network Transformation

San Francisco Bay Region Network

Monthly Update Archive

Monthly Update - May 2026.pdf	226.17 KB
Monthly Update - April 2026.pdf	139.55 KB
Monthly Update - March 2026.pdf	141.96 KB
Monthly Update - February 2026.pdf	142.01 KB
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Monthly Update - November 2025.pdf	99.27 KB
Monthly Update October 2025.pdf	260.73 KB
Monthly Update September 2025.pdf	298.63 KB

Milestone Updates

April 2026	—
The presidents approved the general direction of the operating models and organizational structures for Human Resources and Accounting & Financial Reporting. This milestone enabled detailed organizational design, process alignment, and implementation planning activities leading up to the July 2026 Phase 2 go-live.	
February 2026	+
January 2026	+
December 2025	+
October 2025	+
September 2025	+
July 2025	+
June 2025	+
May 2025	+
March 2025	+

Communications Archive

SFBRN Leadership Appointment – Chief Information & Digital Strategy Officer - Nish Malik	—
From: Jeff Wilson, Chief Executive & Financial Officer, SF Bay Region Network <i>and</i> Vice President & Chief Financial Officer, Administration & Finance San Francisco State University Sonoma State University To: Employees at California State University East Bay, San Francisco State University, and Sonoma State University Dear Colleagues: I am pleased to announce that Nish Malik has been appointed as the Chief Information & Digital Strategy Officer for the San Francisco Bay Region Network (SFBRN), effective June 2026. After six months of service as the Interim Head of Network Information Technology, Nish has demonstrated strong leadership and a clear vision for advancing the Network's technology strategy and collaboration across campuses, and we are pleased to continue working with him in this role. Nish brings more than 20 years of experience across higher education, state government, and the private sector. Prior to joining the Network, he served as the Senior Associate Vice President and CIO at San Francisco State University, where he led major initiatives in digital transformation, cybersecurity, and cloud adoption. Please join me in recognizing Nish for his continued leadership with the Network. We look forward to his ongoing contributions in advancing innovation and operational excellence across the SFBRN campuses. June 5, 2026	
SFBRN Leadership Appointment – Network Chief Human Resources Officer - Dr. Ingrid Williams	+
The San Francisco Bay Region Network is Now Live	+
SFBRN Go-Live Countdown: 4 Days to Go – What to Expect This Week	+
SFBRN Go-Live Countdown: 10 Days to Go – What to Expect This Week	+
SFBRN Go-Live Countdown: 16 Days to Go – What to Expect This Week	+
SFBRN Leadership Appointments – Chief Financial Services Officer and Senior Director, Learning and Professional Development - David Crozier & Lanaya Gaberel	+
SFBRN Leadership Appointment - Senior Director of Procurement & Accounts Payable for SF Bay Region Network– Jenifer Barnett	+
Leadership Appointment - Interim Head of Network IT Appointment for the SF Bay Region Network - Nish Malik	+
Introducing the SF Bay Region Network Website – Our Next Step Forward	+